



RA² Interface Alignment

- Having a solid RA² document will alleviate miscommunication and prevent conflict within your organization because it is used as a living document that is constantly updated for employees to refer to. The goal is to have employees discuss potential areas of conflict before they get to the conflict stage. This process is an extremely proactive way of surfacing and handling the inevitable discussions that must occur in order to run businesses effectively.
- Because the RA² documents are constantly being updated, you can use the process to redefine and strengthen the linkages of authority and accountability that flow throughout the organization.
- The RA² Interface makes businesses incredibly nimble, giving them the ability to ramp up quickly and adjust on the fly to unexpected changes in the marketplace. It enables managers and employees to quickly respond to changing market conditions, goal requirements, customer needs, or technical demands.

eTraining Methodology:

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RA² Interface Alignment Course Highlights:

- Session 1: Introduction to the RA² Interface
- Session 2: Basics of Implementing the RA² Interface
- Session 3: RA² Defined – Responsibility
- Session 4: RA² Defined – Accountability
- Session 5: RA² Defined – Authority
- Session 6: The Basis of Communication Analysis and the RA² Interface



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- Session 7: Perceptual Prism Model
- Session 8: Implementing the RA²
- Session 9: Advantages of RA²
- Session 10: Developing your RA² Document
- Session 11: Maintaining the RA² Document
- Session 12: Responsibility in the RA² Interface Document
- Session 13: Defining Accountability Measurements in the RA² Interface Document
- Session 14: Defining Authority in the RA² Interface Document
- Session 15: Authority & Delegation
- Session 16: Managerial Control Factors
- Session 17: Implementing the RA² Interface Document
- Session 18: Reviewing Your RA² Document